




**LINKING DATA ACROSS SYSTEMS:
SAN DIEGO'S EXPERIENCE**

*Forensic Mental Health Association:
Data Driven Justice Track
March 23, 2017*




COUNTY OF SAN DIEGO VISION 




Building
Better
Health

Living
Safely

Thriving

WELLNESS: AN INTEGRATED APPROACH 

SERVICES




PROJECT ONE FOR ALL

Outreach, Treatment, Housing



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PROJECT ONE FOR ALL



The County shall provide mental health treatment to individuals who are homeless and have a serious mental illness, and provide housing through partnerships with other housing authorities and community resources

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PROJECT ONE FOR ALL



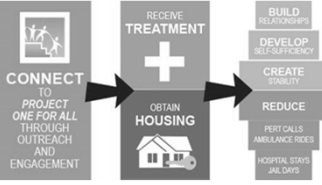
COMPONENTS

<i>Outreach and Engagement</i>	<i>Treatment</i>
<i>Housing</i>	<i>Performance Measurements</i>


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PROJECT ONE FOR ALL 

PERFORMANCE MEASURES




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PROJECT ONE FOR ALL 

PROCESS DASHBOARD	OUTCOME DASHBOARD
Produced Quarterly Number of people receiving: Outreach Treatment Housing	Produced Annually Reduced ED Visits/Hospitalizations Reduced jail days Reduced PERT calls Increased income

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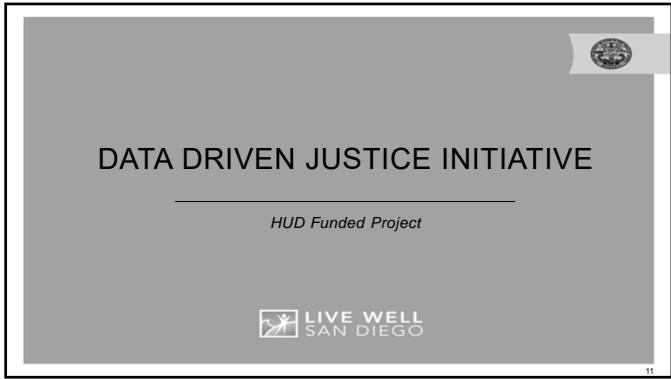
PROJECT ONE FOR ALL 

DASHBOARD CHALLENGES

- People are not linear
- Data from different systems
- Shared definitions
- Making the complex simple and accurate
- Improving means changing; changing means non-comparability

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DATA DRIVEN JUSTICE INITIATIVE

BACKGROUND

- San Diego one of the original communities involved in DDJI
- HUD Project – connecting Homeless Management Information System with Criminal Justice
- 6 communities:
 - Orlando, Salt Lake City, Richmond, Prince George, Montgomery, and San Diego

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DATA DRIVEN JUSTICE INITIATIVE 





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CONNECTWELLSD





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SHIFTING FROM "PROGRAM-CENTERED" TO "PERSON-CENTERED" 




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CONNECTWELL SD – MORE THAN DATA SHARING  

- Integrates 9 disparate data systems
 - Self-Sufficiency/Eligibility, Mental Health, Substance Abuse, Aging, Child Welfare, Probation, 211, Community Resource Directory, Housing and Community Development
- Based on user roles, people can see information about the individual and their care manager in other systems
- Coordinate case conferences, treatment plans, follow-up, services to family

CONNECTWELLS D – PROCESS TO DEVELOP  


- Authorizations and Privacy Regulations
- Functionality
 - Aggregate data and reporting
 - Individual level information for care coordination
- Contracted with IBM
- Culture Change





QUESTIONS?

*Susan Bower, Assistant Director
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