


**LINKING DATA ACROSS SYSTEMS:  
SAN DIEGO'S EXPERIENCE**

*Forensic Mental Health Association:  
Data Driven Justice Track  
March 23, 2017*




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COUNTY OF SAN DIEGO VISION 



**Building Better Health** **Living Safely** **Thriving**

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**WELLNESS: AN INTEGRATED APPROACH** 




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PROJECT ONE FOR ALL

*Outreach, Treatment, Housing*




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PROJECT ONE FOR ALL



*The County shall provide mental health treatment to individuals who are homeless and have a serious mental illness, and provide housing through partnerships with other housing authorities and community resources*

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PROJECT ONE FOR ALL



COMPONENTS

<i>Outreach and Engagement</i>	<i>Treatment</i>
<i>Housing</i>	<i>Performance Measurements</i>

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**PROJECT ONE FOR ALL** 

PERFORMANCE MEASURES



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**PROJECT ONE FOR ALL** 

PROCESS DASHBOARD	OUTCOME DASHBOARD
Produced Quarterly Number of people receiving: Outreach Treatment Housing	Produced Annually Reduced ED Visits/Hospitalizations Reduced jail days Reduced PERT calls Increased income

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**PROJECT ONE FOR ALL** 

**DASHBOARD CHALLENGES**

- People are not linear
- Data from different systems
- Shared definitions
- Making the complex simple and accurate
- Improving means changing; changing means non-comparability

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**DATA DRIVEN JUSTICE INITIATIVE** | LIVE WELL SAN DIEGO

**BACKGROUND**

- San Diego one of the original communities involved in DDJI
- HUD Project – connecting Homeless Management Information System with Criminal Justice
- 6 communities:
  - Orlando, Salt Lake City, Richmond, Prince George, Montgomery, and San Diego

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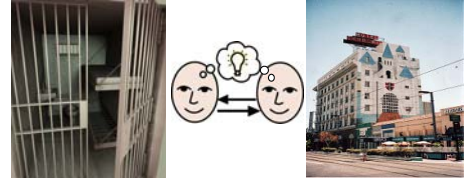
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DATA DRIVEN JUSTICE INITIATIVE 



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CONNECTWELLSD 



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SHIFTING FROM "PROGRAM-CENTERED" TO "PERSON-CENTERED" 



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**CONNECTWELL SD – MORE THAN DATA SHARING**  

- Integrates 9 disparate data systems
  - Self-Sufficiency/Eligibility, Mental Health, Substance Abuse, Aging, Child Welfare, Probation, 211, Community Resource Directory, Housing and Community Development
- Based on user roles, people can see information about the individual and their care manager in other systems
- Coordinate case conferences, treatment plans, follow-up, services to family

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**CONNECTWELLS D – PROCESS TO DEVELOP**  

- Authorizations and Privacy Regulations
- Functionality
  - Aggregate data and reporting
  - Individual level information for care coordination
- Contracted with IBM
- Culture Change




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**QUESTIONS?**

*Susan Bower, Assistant Director  
HHSA Integrative Services*





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